

ryanspellman.com
rs@ryanspellman.com
740.707.2663
510 Richland Ave. #5
Athens, OH 45701

Ryan Spellman

MLIS

Education

Kent State University | Kent, OH | 2022

Master of Library and Information Science • GPA 3.975

Ohio University | Athens, OH | 2019

Bachelor of Science in Communication • GPA 3.928

Hocking College | Nelsonville, OH | 2003

Associates of Individual Studies, with Honors • GPA 3.619

Relevant Courses

Master of Library and Information Science

LIS 60020 Information Organization

LIS 60030 People in the Information Ecology

LIS 60050 Research and Assessment in Library and
Information Science

LIS 60512 Information Systems Fundamentals

LIS 60650 Information Policy

LIS 60655 Copyright

Continuing Education

Foundations of Library Services, 2020, May 17
Library Juice Academy

User Experience Research Design, 2020, January 31
Library Juice Academy

Do-It-Yourself Usability Testing, 2020, January 5
Library Juice Academy

Reference Interview 112, 2018, January 16
Reference & User Services Association, ALA (RUSA)

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Library Work Experience

Ohio University Libraries | Athens, OH | 2016-present

Positions Held

Support Senior Specialist, Customer Exp. Manager (2022-present)

- Promoted to Senior Support Specialist via job description audit

Support Specialist, Service Desk Coordinator (2016-2022)

- Maintain schedule for full-time staff coverage of service desks
- Lead meetings & coordinate trainings for desk staff
- Create asynchronous reference materials and internal LibGuide pages for desk staff that train and illustrate key processes and procedures
- Analyze gate count statistics & anecdotal evidence to suggest hours
- Submit complex building hours schemes to Access Control
- Serve on Web Committee and Web Team
- Admin / customize public-facing LibGuide, LibAnswer, & LibCal templates
- Assist with transition from LibraryH3lp to LibChat
- Participate in content migration from WordPress to WebCMS (Drupal)
- Change existing / add new content to WebCMS (Drupal) library site

Support Associate, Overnight Supervisor (2016)

- Supervise service desk and student workers during overnight hours
- Help faculty & students with research needs
- Monitor LibraryH3lp driven live chat service
- Use a wide range of LibApps tools

Committees & Projects

PR & Social Media Committee (2022 - present)

- Currently serving on committee charged with reviewing and making recommendations for library PR campaigns and procedures

Study Space Taskforce (2022)

- Served on a university-wide taskforce charged with reviewing student study spaces needs on campus. Among other work, played a key role developing the Study Space Locator App that was deployed in 2023

Library Council Chair (July 2019 – July 2020)

- Led and coordinated library council meetings

Strategic Planning Coordinating Committee Co-Chair (2019)

- Co-chaired strategic planning for 2020 – 2023 Strategic Plan

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Library Work Experience

(continued)

Nelsonville Public Library | Nelsonville, OH | 2000-2016

Positions Held

Library Clerk, part-time (2015-2016)

- Requested a return to part-time to finish college work

Branch Manager (2015-2015)

- Manage staff and building
- Attend county-wide branch manager meetings
- Interview applicants for new positions / vacancies
- Lead staff meetings
- Maintain community partnerships

Library Clerk, full-time (2003-2015)

- Work circulation desk, shelve books, conduct reader's advisory
- Assist users with computers, eReaders, and mobile devices
- Coordinate Art-in-the-Library exhibits
- Graphic design for county-wide advertisements (2009-2015)

Library Clerk, part-time (2000-2003)

- Shelve books
- Work circulation desk
- Assist with Book Camp and Free Summer Food Program

Other Work Experience

Webmaster: City of Nelsonville

cityofnelsonville.com (2015-present)

Webmaster: Fairfield Metropolitan Housing Authority

fairfieldmha.org (2011-present)

- Design custom, from scratch Joomla CMS templates
- Maintain content, updates, backups, and version migrations from Joomla 2.5 up through Joomla 4.*

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Publications & Presentations

Books

Mathuews, K. B., & Spellman, R. A. (2023, June 15). *Creating a staff-led strategic plan: A practical guide for libraries*. Bloomsbury Libraries Unlimited.

Conference Presentations

Boeninger, C. F., & Spellman, R. A. (2022, November 16). *Study space locator app: A quick review of current capabilities and future aspirations*. [Conference Presentation]. GIS Day 2022, Athens, OH, United States.

Mathuews, K. B., & Spellman, R. A. (2021, April 13-15). *Collaborative, staff-led strategic planning... in a global pandemic!* [Conference Poster Presentation]. ACRL 2021 Conference, virtual.

Mathuews, K. B., & Spellman, R. A. (2023, October 27). *Staff-led strategic planning: Empowering colleagues to navigate change* [Conference Lightning Talk Presentation]. ALAO 2023 Conference, virtual.

Mathuews, K. B., & Spellman, R. A. (2023, November 3). *Building assessment into the library strategic plan* [Conference Poster Presentation]. ALAO 2023 Conference, Lewis Center, OH, United States.

Spellman, R. A. (2023, November 16). *Study space locator app v2.0: Leveraging ArcGIS Experience Builder to achieve wishlist items*. [Conference Presentation]. GIS Day 2023, Athens, OH, United States.

Spellman, R. A., & Mathuews, K. B. (2023, November 15). *Collaborative workflows in hybrid environments: Organizing, communicating, and instilling ownership* [Conference Presentation]. ALAO 2023 Conference, Lewis Center, OH, United States.

Webinars & Interviews

Mathuews, K. B., & Spellman, R. A. (2023, August 9). *Staff-led strategic planning: A roadmap for success* [Webinar]. Niche Academy.

Mathuews, K. B., & Spellman, R. A. (2023, October 10). *Staff-led strategic planning: A roadmap for success* [Webinar]. FloridaLibraryWebinars.org.

Mathuews, K. B., & Spellman, R. A. (2024, February 28). *An interview with Katy B. Mathuews and Ryan A. Spellman* [Audio podcast]. New Books Network. <https://newbooksnetwork.com/creating-a-staff-led-strategic-plan>

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Proficiencies, Tools & Skills

Extensive front-line academic library user instruction

Well-practiced instructing users in-person, via live chat, and telephone on using range of research tools and databases. Examples include:
EBSCO Discovery Service | JSTOR | Gale Virtual Reference Library | CINAHL | ProQuest Nursing | Internet Archive | Newspaper Databases | Statista | NexisUni | LibKey Nomad | Zotero | Proper APA Citation

Proficient in large-scale project management techniques

Solid understanding of committee workflow strategies, effective appreciative inquiry skills, and professional experience administering communication, productivity, and task management tools found within:
Microsoft 365 | Google Workspace | Trello

Extensive virtual and hybrid collaboration tool experience

Microsoft Teams | Google Meet | Slack | Discord | Zoom

High-level front- and back-end experience with SpringShare

LibGuides | LibChat | LibCal | LibAnswers | RefAnalytics | LibInsight | LibWizard

Tutorial and documentation experience

Position at Ohio University Libraries necessitated developing tutorials for staff, which involved regular use of tools such as:
OBS | ScreenPal | LibWizard | LibGuides | Photoshop | InDesign | Teams | Emma Marketing Platform (internal staff newsletter)

Proficient with Microsoft Office and open source alternatives

Excel (advanced) | Word | PowerPoint | OneNote | LibreOffice Writer
LibreOffice Calc

Professional graphic design experience

Photoshop | InDesign | Illustrator | Print and screen design techniques

Web design and development expertise

HTML5 | CSS3 | SASS | jQuery | PHP | SQL | Bootstrap |
Git (CLI) | SSH | WordPress theme development |
Joomla template development | LAMP server maintenance |
Web Content Accessibility Guidelines (WCAG) | Writing for the web